

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

Coverage Period: 03/01/2021-02/28/2022

 **KAISER PERMANENT® : LITHOPRINTERS & PHOTOENGRAV (DHMO 8 SEL)**

KAISER FOUNDATION HEALTH PLAN OF THE MID-ATLANTIC STATES, INC., 2101 East Jefferson Street, Rockville, MD 20852

 **The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage see www.kp.org/plandocuments or call 1-855-249-5018 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary at www.healthcare.gov/sbc-glossary or call 1-855-249-5018 (TTY: 711) to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$750 Individual / \$1,500 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there other services covered before you meet your deductible?	Yes. <u>Preventive care</u> and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the out-of-pocket limit for this plan?	\$3,000 Individual / \$6,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See www.kp.org or call 1-855-249-5018 (TTY: 711) for a list of <u>network providers</u> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network providers</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	Yes, but you may self-refer to certain specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

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 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$25 / visit, <u>deductible</u> does not apply	Not covered	Waived for child under age 5
	<u>Specialist</u> visit	\$35 / visit, <u>deductible</u> does not apply	Not covered	None
	<u>Preventive care/ screening/ immunization</u>	No charge, <u>deductible</u> does not apply	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	<u>Diagnostic test</u> (X-ray, blood work)	20% <u>coinsurance</u>	Not covered	None
If you have a <u>test</u>	Imaging (CT/PET scans, MRI's)	20% <u>coinsurance</u>	Not covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Generic drugs	\$20 / prescription at <u>Plan</u> Pharmacy and Mail Order; \$30 / prescription at <u>Participating Pharmacy</u> , <u>deductible</u> does not apply	Not covered	Up to a 30-day supply for 3 copays at <u>Plan</u> and <u>Participating Pharmacies</u> ; Up to a 90-day supply for 2 copays through Mail Order. No charge for preventive drugs, contraceptives or oral chemotherapy drugs.
	Preferred brand drugs	\$30 / prescription at <u>Plan</u> Pharmacy and Mail Order; \$50 / prescription at <u>Participating Pharmacy</u> , <u>deductible</u> does not apply	Not covered	Up to a 30-day supply for 3 copays at <u>Plan</u> and <u>Participating Pharmacies</u> ; Up to a 90-day supply for 2 copays through Mail Order. No charge for preventive drugs, contraceptives or oral chemotherapy drugs.
	Non-preferred brand drugs	\$45 / prescription at <u>Plan</u> Pharmacy and Mail Order; \$65 / prescription at <u>Participating Pharmacy</u> , <u>deductible</u> does not apply	Not covered	Up to a 30-day supply for 3 copays at <u>Plan</u> and <u>Participating Pharmacies</u> ; Up to a 90-day supply for 2 copays through Mail Order. No charge for preventive drugs, contraceptives or oral chemotherapy drugs.
	Specialty drugs	Applicable Generic, Preferred, and Non-Preferred <u>copayments</u> , <u>deductible</u> does not apply	Not covered	Up to a 30-day supply for 3 copays at <u>Plan</u> and <u>Participating Pharmacies</u> ; Up to a 90-day supply for 2 copays through Mail Order. No charge for oral chemotherapy drugs.
	If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees	20% <u>coinsurance</u> 20% <u>coinsurance</u>	Not covered Not covered
	If you need immediate medical attention	<u>Emergency room care</u> <u>Emergency medical transportation</u> <u>Urgent care</u>	\$100 / visit, <u>deductible</u> does not apply \$100 / encounter, <u>deductible</u> does not apply \$35 / visit, <u>deductible</u> does not apply	Waived if admitted as inpatient None None <u>Non-plan providers</u> are covered only outside the service area

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room) Physician/surgeon fee	20% <u>coinsurance</u>	Not covered	Emergency admissions covered for <u>non-plan providers</u>
If you need mental health, behavioral health, or substance abuse services	Outpatient services Inpatient services	\$25 / individual visit; \$10 / group visit, <u>deductible</u> does not apply 20% <u>coinsurance</u>	Not covered Not covered	Mental/Behavioral health: No coverage for psychological testing for ability, aptitude, intelligence or interest; Substance abuse: None
	Office visits	No charge, <u>deductible</u> does not apply	Not covered	None
If you are pregnant	Childbirth/delivery professional services Childbirth/delivery facility services	20% <u>coinsurance</u>	Not covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Home health care Rehabilitation services	20% <u>coinsurance</u>	Not covered	None
	Habilitation services	\$35 / visit, <u>deductible</u> does not apply	Not covered	Outpatient: Limited to 30 visits of PT/OT/ST / year / injury / incident / condition
If you need help recovering or have other special health needs	Skilled nursing care Durable medical equipment	\$35 / visit, <u>deductible</u> does not apply 20% <u>coinsurance</u>	Not covered Not covered	For children under age 21 with congenital or genetic birth defect
	Hospice service	No charge, <u>deductible</u> does not apply 20% <u>coinsurance</u>	Not covered	Coverage is limited to 100 days / year
				Please refer to your Evidence of Coverage for complete <u>Durable Medical Equipment</u> benefit details.
				None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If your child needs dental or eye care	Children's eye exam	\$25 / Optometrist visit; \$35 / Ophthalmologist visit; <u>deductible</u> does not apply	Not covered	None
	Children's glasses	No charge, <u>deductible</u> does not apply	Not covered	1 pair of glasses / year limited to single or bifocal lenses or 1st purchase of contact lenses / year or 2 pair / eye / year <u>medically necessary</u> contacts (from select group of frames and contacts)
	Children's dental check-up	Not covered	Not covered	No coverage for Dental Care

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Chiropractic care
- Cosmetic surgery
- Dental care (Adult)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine Foot Care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Hearing aids (1 year/36 months with a max benefit of \$1,000)
- Infertility treatment
- Routine eye care (Adult)
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-855-249-5018 (TTY: 711) or www.kp.org/memberservices
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or www.cciio.cms.gov

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-855-249-5018 (TTY: 711)

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-249-5018 (TTY: 711)

CHINESE (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-249-5018 (TTY: 711)

NAVAJO (Dine): DineKehgo Shika at'ohwol ninisingo, kwiiijo holne' 1-855-249-5018 (TTY: 711)

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.



Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)	Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)	Mia's Simple Fracture (in-network emergency room visit and follow up care)
<p>The plan's overall deductible \$750</p> <p>Specialist copayment \$35</p> <p>Hospital (facility) coinsurance 20%</p> <p>Other (blood work) coinsurance 20%</p>	<p>The plan's overall deductible \$750</p> <p>Specialist copayment \$35</p> <p>Hospital (facility) coinsurance 20%</p> <p>Other (blood work) coinsurance 20%</p>	<p>The plan's overall deductible \$750</p> <p>Specialist copayment \$35</p> <p>Hospital (facility) coinsurance 20%</p> <p>Other (x-ray) coinsurance 20%</p>

This EXAMPLE event includes services like:
Specialist office visits (prenatal care)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

This EXAMPLE event includes services like:
Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

This EXAMPLE event includes services like:
Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay: Cost Sharing		In this example, Joe would pay: Cost Sharing		In this example, Mia would pay: Cost Sharing	
<u>Deductibles</u>	\$750	<u>Deductibles</u>	\$90	<u>Deductibles</u>	\$200
<u>Copayments</u>	\$10	<u>Copayments</u>	\$700	<u>Copayments</u>	\$400
<u>Coinsurance</u>	\$1,500	<u>Coinsurance</u>	\$50	<u>Coinsurance</u>	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$2,320	The total Joe would pay is	\$840	The total Mia would pay is	\$600

The plan would be responsible for the other costs of these EXAMPLE covered services.

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NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
 - Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call **1-800-777-7902** (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Kaiser Permanente, Appeals and Correspondence Department, Attn: Kaiser Civil Rights Coordinator, 2101 East Jefferson St., Rockville, MD 20852, telephone number: 1-800-777-7902.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-800-777-7902** (TTY: 711).

አማርኛ (Amharic) ማስታወሻ: የሚገኘው አማርኛው ተከተል እንደሚችሉ የሚገኘው አማርኛው ተከተል እንደሚችሉ ተደርጓል፡፡ በላይ ሌሎች የሚገኘው አማርኛው ተከተል እንደሚችሉ ተደርጓል፡፡

(711 : TTY) **1-800-777-7902** (711 : TTY)

ବ୍ୟାକୁଡ଼ୁ (Bassa) ଦେ କେ ନିା କେ ଦ୍ୟେଦ୍ୟେ ଗ୍ବୋ: ଜୁ କେ ମୁଁ ବସ୍ତୁ-ବୁଲୁ-ପୋ-ନ୍ୟୁ ଜୁ ନି, ନିା, ଆ ବୁଦୁ କା କୋ ପୋ-ପୋ ବେଳି ମୁଁ ଗ୍ବୋ କାହାରେ ଆହେ। ଫୋନ୍ କରିବି 1-800-777-7902 (711 : TTY)

বাংলা (Bengali) লক্ষণ করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃসরচয় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন 1-800-777-7902 (711 : TTY)

中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-777-7902** (711 : TTY)。

فارسی (Persian) توجیه: اگر به زبان فارسی گفتگو می کنید، شهپریت رایگان برای شما فراهم می باشد. با **1-800-777-7902** (711 : TTY) تماس بگیرید.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-777-7902** (TTY: 711).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Appeler le **1-800-777-7902** (TTY: 711).

ગજરાતી (Gujarati) સુચના: જો તમે ગૃહજીતી બોલતા હો, તો નિઃશ્વાસ ભાષા સહાય કેવાંથી તમારા માટે ઉપયોગ છે. ક્રીન કરો **1-800-777-7902** (TTY: 711).

Kreyòl Ayisyen (Haitian Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-800-777-7902** (TTY: 711).

हिन्दी (Hindi) ઉચાન દે: યदि આપ હિંદી બોલતે હો તો આપકે લિએ મુફત મેં ભાષા સહાયતા સેવાએ ઉપલબ્ધ હૈ। **1-800-777-7902** (TTY: 711) પર કોણ કરો।

Igbo (Igbo) NRÜBAMA: O bụny na i na asụ Igbo, ọrụ enyemaka asụṣụ, n'efu, diịri gi. Kρορ **1-800-777-7902** (TTY: 711).

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-800-777-7902** (TTY: 711).

日本語 (Japanese) 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-777-7902** (TTY: 711) まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-777-7902** (TTY: 711) 번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó nínizin: Díí saad bee yánílti'go Diné Bizaad, saad bee áká'ánídá'awo'déé', t'áá jiik'eh, éí ná hólǫ́, koj' hóódlínih **1-800-777-7902** (TTY: 711).

Português (Portuguese) ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-800-777-7902** (TTY: 711).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-800-777-7902** (TTY: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-777-7902** (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-777-7902** (TTY: 711).

ไทย (Thai) เรียน: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **1-800-777-7902** (TTY: 711).

.(711 :TTY) **1-800-777-7902** (Urdu) خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں سنبھال پا سکتے ہیں۔ کال کریں

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-777-7902** (TTY: 711).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi **1-800-777-7902** (TTY: 711).